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APPLICATION NO.	FILING DAT	TE FIRST NAMI	ED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/007,633	11/09/200	l Maarten	W. 't Hooft	SUN-P7046	9977
24209	7590 02/24/2006			EXAMINER	
GUNNISON MCKAY & HODGSON, LLP				ENGLAND, DAVID E	
SUITE 220				ART UNIT	PAPER NUMBER
MONTEREY, CA 93940				2143	

DATE MAILED: 02/24/2006

Please find below and/or attached an Office communication concerning this application or proceeding.

	Application No.	Applicant(s)					
Office Astion Comments	10/007,633	'T HOOFT, MAARTEN W.					
Office Action Summary	Examiner	Art Unit					
	David E. England	2143					
The MAILING DATE of this communication appears on the cover sheet with the correspondence address Period for Reply							
A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.  - Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.  - If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.  - Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133).  Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).							
Status							
1) Responsive to communication(s) filed on 13 Ja	anuary 2006.						
,	action is non-final.	•					
3) Since this application is in condition for allowar	Since this application is in condition for allowance except for formal matters, prosecution as to the merits is						
closed in accordance with the practice under Ex parte Quayle, 1935 C.D. 11, 453 O.G. 213.							
Disposition of Claims							
4) Claim(s) 1-12 is/are pending in the application.							
4a) Of the above claim(s) is/are withdrawn from consideration.							
5) Claim(s) is/are allowed.							
	6) Claim(s) 1-12 is/are rejected.						
7) Claim(s) is/are objected to.							
8) Claim(s) are subject to restriction and/or election requirement.							
Application Papers							
9) The specification is objected to by the Examiner.							
10) The drawing(s) filed on is/are: a) accepted or b) objected to by the Examiner.							
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).							
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).							
11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.							
Priority under 35 U.S.C. § 119							
<ul> <li>12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).</li> <li>a) All b) Some * c) None of:</li> <li>1. Certified copies of the priority documents have been received.</li> <li>2. Certified copies of the priority documents have been received in Application No.</li> <li>3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).</li> <li>* See the attached detailed Office action for a list of the certified copies not received.</li> </ul>							
Attachment(s)  1) Notice of References Cited (PTO-892)  2) Notice of Draftsperson's Patent Drawing Review (PTO-948)  3) Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08)  Paper No(s)/Mail Date	4) Interview Summary Paper No(s)/Mail Da 5) Notice of Informal P 6) Other:						

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### **DETAILED ACTION**

1. Claims 1 - 12 are presented for examination.

## Claim Rejections - 35 USC § 102

- 2. The text of those sections of Title 35, U.S. Code not included in this action can be found in a prior Office action.
- 3. Claims 1 12 are rejected under 35 U.S.C. 102(e) as being anticipated by Quatrano et al. U.S. Patent No. 6748420 (hereinafter Quatrano).
- 4. Referencing claim 3, as closely interpreted by the Examiner, Quatrano teaches a host system connected by a network to a support host having a support services resource, the host system comprising:
- 5. at least one application having a support module for receiving a user request, (e.g. col. 24, lines 33 46 & col. 21, lines 30 57); and
- 6. a first support interface module comprising:
- 7. a session handler for receiving the user request from the support module and for controlling the activities of the first support interface module, (e.g. col. 23, lines 12 26);
- 8. at least a first session generated by the session handler for processing the user request,
  (e.g. col. 23, lines 12 26);

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- 9. a first transport handler initialized by the at least a first session for managing communications with the support host, (e.g. col. 23, lines 12 26); and
- 10. at least a first transport generated by the first transport handler for communication of the at least a first session with the support services resource, (e.g. col. 23, lines 41 55),
- wherein said support services resource provides information to aid a user of said at least one application, , (e.g. col. 23, lines 41 55, "the shared session participant cookie and the shared session cookie...").
- Referencing claim 4, as closely interpreted by the Examiner, Quatrano teaches the at least a first session comprises an application programming interface through which the at least a first session cooperates with the support module to process the user request, (e.g. col. 23, lines 12 22).
- 13. Referencing claim 5, as closely interpreted by the Examiner, Quatrano teaches a second support interface module comprising:
- 14. at least a second session generated by the session handler for processing a user request, (e.g. col. 9, lines 44 64);
- 15. a second transport handler initialized by the at least a second session for managing communications with the support host, (e.g. col. 9, lines 44 64); and
- 16. at least a second transport generated by the second transport handler for communication of the at least a second session with the support services resource, (e.g. col. 9, lines 44 64).

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- 17. Referencing claim 6, as closely interpreted by the Examiner, Quatrano teaches the at least a second session comprises an application programming interface through which the at least a second session cooperates with the support module to process the user request, (e.g. col. 26, line 55 col. 27, line 4).
- 18. Referencing claim 8, as closely interpreted by the Examiner, Quatrano teaches terminating the at least one session when the service request is either satisfied or withdrawn, (e.g. col. 26, lines 1-21).
- 19. Referencing claim 10, as closely interpreted by the Examiner, Quatrano teaches a support interface module, in a host system, comprising:
- 20. means for receiving a service request from the support module of an application interface of an application in the host system, (e.g., col. 21, lines 30 57);
- 21. means for establishing overall control of the service request process by the support interface module, (e.g., col. 21, lines 30 57);
- 22. means for generating at least one session for the service request by the support interface module, (e.g., col. 14, line 61 col. 15, line 7 & col. 21, lines 30 57);
- 23. means for initializing communication control of the service request process by the support interface module, (e.g., col. 14, line 61 col. 15, line 7 & col. 21, lines 30 57);
- 24. means for generating at least one transport for the at least one session by the support interface module, (e.g., col. 14, line 61 col. 15, line 7 & col. 21, lines 30 57); and

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25. means for transmitting and/or receiving data via the at least one transport by the support interface module, (e.g., col. 14, line 61 - col. 15, line 7 & col. 21, lines 30 - 57), wherein said support module is for communication between the host system and a support system over a network, and said support system includes a support services resource, (e.g., col. 14, line 61 - col. 15, line 7 & col. 21, lines 30 - 57).

26. Claims 1, 2, 7, 9, 11 and 12 are rejected for similar reasons as stated above.

### Response to Arguments

- 27. Applicant's arguments with respect to claims 1 12 have been considered but are moot in view of the new ground(s) of rejection.
- 28. Applicant is advised to contact the Examiner to discuss claim interpretation and possible claim amendments to expedite prosecution.

### Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to David E. England whose telephone number is 571-272-3912. The examiner can normally be reached on Mon-Thur, 7:00-5:00.

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If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, David A. Wiley can be reached on 571-272-3923. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

David E. England Examiner Art Unit 2143

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BAVID WILEY
SUPERVISORY PATENT EXAMINER
TECHNOLOGY CENTER 2100

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